



Claybourne care home



*Live later
life well*

Residential, residential dementia and short-stay care in Stoke-on-Trent

Thank you

Mr Kitwood

We have Mr Tom Kitwood to thank for the thoughtful and revolutionary design of MHA's Claybourne care home.

A world-leading dementia specialist, it was his vision that shaped every inch of our home. He's the reason every space is ample and every resident feels connected. He's the reason there are no stairs or lifts, just free and fluent spaces that encourage community whilst protecting privacy and security.

But this home is about the people above anything else, despite Tom's talents. It's about the long-standing team. The characterful residents. And the almost endless network of friends, families and volunteers who make Claybourne such a warm, vibrant and diverse community.

You can sense the passion, after just a few minutes in the presence of Kerry, our home manager:



Claybourne is like my third child – it's my calling. I LOVE that I can make a difference to someone's day, whether that's directly or indirectly. Every single decision is based on what I would want for my own nana and grandad. I'm not saying we're perfect – nobody is – but we're real and we're honest and we learn absolutely all the time.

Kerry Rafferty, Home Manager



Delights on your *doorstep*

Free roaming and secure, the sprawling gardens of MHA's Claybourne care home come with something for everyone, and during weekdays can be enjoyed against the joyful backdrop of children playing in the school that sits adjacent to our grounds.



Passionate about produce? Look no further than our generous yearly crop of plums, pears and apples, born from the established trees scattered around the garden. Just grab a basket and help yourself (but leave some for the chef).

Craving some colour? Easy-access hanging baskets and raised planters brim with flowers throughout spring and summer. Often planted and tended by the residents who relish them so much.

Ready for some relaxation? A choice of patio areas allows you to absorb the different sights, sounds and sun traps across the garden. Choose a spot in view of our bird feeders, and you'll usually be rewarded with the fleeting yet fulfilling company of our local wildlife.

Away from the grounds of Claybourne, you'll discover a range of local destinations that are ideal for those who find joy in nature. Astbury Mere Country Park, Westport Lake and Tunstall Park are all within a short drive. So too, is the Mersey canal, and the opportunity for serene swan-spotting as the barges gently chug by.



A safely guarded *secret*

There's no such thing as 'Wednesday' at Claybourne care home. Because for longer than we can remember it's been known as 'Oatcake Wednesday' by both our residents and our teams.

Drawing on our area's iconic speciality of Staffordshire Oatcakes, our chefs generously prepare (but fiercely protect) their much-loved oatcake recipe on behalf of residents. Always best served fresh from the oven, and usually smothered with melted cheese and crisp bacon. It's no wonder Wednesdays seem to be particularly popular for visiting family and friends.

Mention 'Wright's Pies' in and around Claybourne, and you'll be welcomed by the approving sounds of our home's culinary connoisseurs. A favourite for our resident-run lunch clubs, it's often claimed that local producer Wright's makes the best pie in the world. And we wouldn't dare to disagree.

As you'd expect, our menus are designed to balance the best of flavour, variety and nutrition. They're always shaped around the ideas and preferences of our residents, with regular review meetings to ensure our residents and their families are constantly connected to the food made fresh in our kitchens.



What you can expect at Claybourne:

- Meals are freshly prepared by our in-house chef.
- Menus are designed around seasonal produce.
- Ingredients are sourced locally wherever possible.
- Drinks and snacks are on-hand 24 hours a day.

Take a look at our sample menu:

Lunch

Traditional roast pork
with apple sauce.

or

Goats' cheese, spinach
and tomato quiche.

*All served with seasonal potatoes
and roasted root vegetables.*

Watermelon sorbet.

Evening meal

Soup of the day, with a
selection of sandwiches.

or

Cheese and potato pie.

Lemon drizzle cake.



Support that *speaks for itself*

Specialising in dementia care for people at any stage of their dementia journey, the unique design of Claybourne follows the Kitwood Theory for care environments.

Taking their names from the local potteries that have inspired our residents, the three encircling avenues that form our 46-bedded care home ensure every resident feels connected to the warm and welcoming heart of the home. Each spacious room has its own toilet and wash basin, with a bath and wet room dedicated to each avenue.

Aside from the ever-present comfort of our close-knit care team, our home simply wouldn't be complete without the incredible family support network that has established around residents new and old. Quarterly meetings punctuate the generous and mutually supportive relationships that flourish naturally, often inspired by specialist dementia training offered by our own team.

You'll find our chaplain in the home throughout the week, radiating warmth and providing a huge source of spiritual support and guidance, for those of any faith or outlook.

We're fortunate that the quality of our care and support speaks for itself. Or to be more specific, the positive recommendations of friends, families, neighbours and volunteers does the talking on our behalf. It means the majority of our residents have been welcomed to Claybourne thanks to local reputations, or referrals from both healthcare professionals or from the Methodist church.



The care and compassion shown on a daily basis by all staff is exceptional, with all residents. Relations are kept fully informed about the wellbeing of their loved ones and concerns are listened to. The freedom to roam safely is wonderful. The home provides purpose and pleasure to those who are residents. 100% satisfied.

Family testimonial from carehome.co.uk

Our commitments to you:

- You'll remain in control of your care and support. Always.
- You'll be supported by a caring, compassionate team.
- You'll benefit from proven and pioneering therapies.
- You'll be valued and respected in a like-minded community.
- You'll be free to make this home your own – inside and out.

Facilities

- Spacious en-suite bedrooms with call system.
- Dedicated chaplain for spiritual support or private reflections.
- Hairdressing salon for care and pampering.
- Comfortable lounges and communal areas.
- Landscaped gardens with veranda and summer house.





Enriching life with *technology*

Claybourne has quietly (and quite accidentally) become known for its adoption of new technologies, all intended to inspire and connect residents with their loved ones. Whether it's our Tiny Tablet, our Omi interactive table, or any other little innovation in the home, these life-enriching tools can create a deep sense of purpose and fulfilment, breaking through the boundaries that dementia can so often create.

There's plenty to enjoy away from the technology too. Just ask about our regular pony parties, the reptile roadshows, or any other animals from the menageries that entertain our residents and their families each time the farm visits Claybourne.

But despite the innovative technologies and the unusual furry (or scaly) visitors, Claybourne is about brilliant people. And that will never change. We'll let our home manager Kerry explain...



I always say that you can't coach values – it's something you're born with. And we're incredibly fortunate to have built a team that deeply cares about each resident and their families. Many of our colleagues have devoted themselves to Claybourne since the day we first opened our doors, and that commitment has helped to create a true sense of home.



Here *for you...*

Whether you're searching for yourself or a loved one, for short stays, residential or residential dementia care, our team at MHA's Claybourne care home will be here to help.

We understand that searching for a care home can be a confusing time for any family. So we hope it's reassuring to know that our doors are always open. Our advice is always generous. Our residents are always eager to welcome a new character into the fold. And our charitable ethos will always guide everything we do.

We'll be ready to support. Whenever you need us:



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claybourne@mha.org.uk

Proud to be part of MHA

For more than 80 years, families have been choosing MHA to support the needs and aspirations of their loved ones in later life.

People have been forging friendships through our community programmes. Fundraising to drive our charitable goals. And spreading the warmth, comfort and spirituality that you'll find across every MHA care home, community and development.

It's always for one reason, which will *always* stay the same: helping older people to live later life well.



mha.org.uk/claybourne



Get in touch

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